



YOUR POWER IS SAFE IN OUR HANDS

UPS Power Solutions is New Zealand's leading provider of power quality solutions. We recognise that the vital systems and processes underpinning your business must be safeguarded against all variations in power supply such as spikes, brown-outs and black-outs.

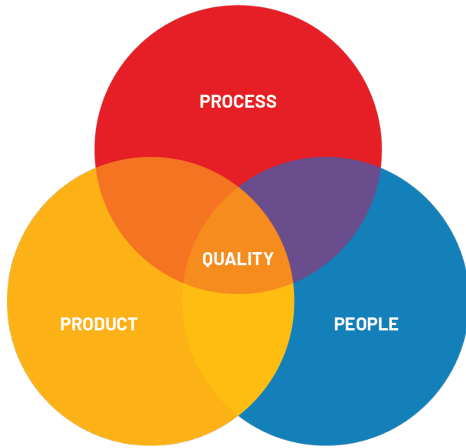
With unmatched engineering capability and access to products from the world's leading electrical equipment manufacturers, the continuing performance of your operation couldn't be in safer hands.

Our Mission is "To lead the UPS industry by providing quality equipment, superior customer service, technical innovation and on time delivery. We realise we cannot exist without the support of our customers, suppliers and staff and we will treat them all with integrity and professionalism."

Capability

Our market-leading offer is based on the rigorous selection of quality products and continuous development of our expertise and procedures.

Solution Delivery Philosophy



PRODUCT

- Selecting best-in-class products
- Partnering with world-leading brands
- Lifetime support of every product

PROCESS

- Industry-leading expertise
- Meticulous design approach
- Thorough operational insight

PEOPLE

- Electrically registered staff
- Factory trained expertise
- Constant professional development and training

Market Segments



DATA CENTRES



HEALTHCARE



TRANSPORT (RAIL, AVIATION, FERRY)



GOVERNMENT



FINANCIAL SERVICES



INFRASTRUCTURE UTILITIES



INDUSTRY AND MANUFACTURING



COMMERCIAL

SUPPORT LOCAL

Proudly supporting New Zealand's businesses and infrastructure since 2003. Knowing that you've partnered with experts on your doorstep who can be at your site, getting you back online within hours is the kind of safeguarding that goes beyond good system design or equipment selection. UPS Power Solutions offers in-country technical support, good stocks of products and parts along with expert knowledge of the NZ marketplace and power quality landscape will deliver significant value to your tailored power solution.



Industry-leading capability



Design

Every site requires a tailored approach to delivering safe and reliable power. Our team of industry leading engineers will work with you to design a solution specific to your operation, how it functions, your existing infrastructure and your future requirements.



Installation

Our installation engineers can deliver a full installation or work in partnership with your on-site or third-party technical staff. Every UPS Power Solutions engineer is electrically registered, factory trained by the product manufacturers and receives ongoing internal training on the latest techniques and practises.



Preventative Maintenance

We offer service and support to ensure your UPS will perform as expected now and throughout its service life. With a team comprised of registered electricians and factory trained by the product manufacturers, the long-term effectiveness of your power solution is assured. UPS Power Solutions provides fast and easy access to replacement parts and units reducing repair time and further safeguarding your critical systems.



24/7 nationwide support

Our customers enjoy access to our call centre 24 hours per day, 7 days per week to ensure that support and assistance is readily available. Our expert staff will record faults and implement an escalation process to ensure fast and thorough resolution.



Local Stock holding

We recognise that New Zealand businesses require assurance that the power-quality products their operation depends on are consistently available in-country. We maintain a significant investment in stock held at our Auckland and Wellington distribution centres.

Industry-leading products from world-leading brands

UPS Power Solutions partners with only best-in-class product manufacturers. This ensures that our solutions are the best fit for your purposes and tailored to the unique requirements of your operation. This philosophy means you can have confidence when we deliver a total protective power solution for your business, whatever products are specified.



Environmental

UPS Power Solutions aims to:

- Conduct business in a manner that is environmentally responsible.
- Reduce the environmental impact of our operations by minimising waste and recycling where possible.
- Conserve resources used by the company.
- Support a cleaner, greener NZ by funding native trees.
- Engage with suppliers who both operate their business and manufacture product in an environmentally sustainable way.



Health & Safety

UPS Power Solutions is committed to health and safety and will ensure, so far as reasonably practicable, the health and safety of all our staff, customers and other persons who may be put at risk from our work. Our Engineers are fully electrically registered and SiteSafe accredited.



Our vision is a world in which businesses work hand in hand with their staff and customers for the common good of the environment and the wider community.

At UPS Power Solutions, we recognise that we're part of the communities in which our customers and staff live and operate.

If it's important to our staff or customers, then it's important to us – The Helping Hands Initiative has been established to promote and deliver meaningful change and positive participation for the betterment of our wider community and environment.

<https://upspower.co.nz/about-us/helping-hands/>



Living Wage Accredited

UPS Power Solutions is a Living wage Accredited Employer, recognising that paying staff a living wage is a necessary and important step in the reduction of poverty in New Zealand. By extension to this philosophy we stand against modern slavery and child labour.



Awards & Accreditations



UPS Service Plans

You have invested in a UPS so that you can be assured of business continuity and protection of your assets in the event of a power outage or interruption. Here is everything you need to know about the service and support we can offer to ensure your UPS will perform as expected when it is needed now and for many years to come.

Why should you invest in UPS maintenance?

Meantime between failure for well-maintained UPSs are more than 20 times better than for UPSs that receive no maintenance.



But first some facts...

- Approximately two-thirds of business down-time events are preventable
- All UPS systems have consumable components that require occasional replacement
- Batteries require constant monitoring and regular service/replacement

Key questions to ask

- How critical is your UPS to your business?
- Will the factory warranty deliver the service I require?
- How fast do I need my service delivered?
- Do I need certainty of cost provided by a full parts and labour plan?
- Am I willing to pay for any parts that require replacement?

All carried out by the experts...

- ☆ Eaton Authorised Service Provider
- ☆ APC Certified Service Partner
- ☆ Fully Registered Electricians

Our plans - designed to fit your business perfectly

Services	Service Plan					
	Warranty	PPM Cover	Standard Cover	Progressive Cover	Advanced Cover	Comprehensive Cover
PPM Servicing		✓	✓	✓	✓	✓
24/7 phone support		✓	✓	✓	✓	✓
Discounted labour rates		✓	✓	✓	✓	✓
Discounted parts		✓	✓	✓	✓	✓
Warranty parts from UPSPS warehouse			✓	✓	✓	✓
Repair parts from UPSPS warehouse				✓	✓	✓
Onsite repair labour included	✓*				✓	✓
Onsite repair parts included	✓				✓	✓
Call out response - By next business day			✓		✓	
Call out response - 24/7, 2 hour mobilisation				✓		✓

* Hard-wired units only. Travel excluded

Parts and labour costs associated with battery replacements and external monitoring systems are excluded.